

Viceroy Los Cabos Partners with InnSpire to Enhance Guest Satisfaction with The Digital Guest Journey and Voice Control Technology



Los Cabos, Mexico (2018-12-11) ? [InnSpire](#), the winner of HTNG's prestigious ?Most Innovative Hospitality Technology Award? and global leader in creating a world-class digital guest journey, is pleased to announce that [Viceroy Los Cabos](#) has joined the hotels worldwide offering these enhancements. Adopted by top-notch hotels on every continent, this groundbreaking hospitality tool enhances guest satisfaction while driving revenue from products and services.



?We are exceptionally thrilled with the technical services we can now offer our guests. InnSpire's advantages provide our guests with even more comfort and convenience to elevate an already unforgettable experience.?



Martin Kipping, General Manager of Viceroy Los Cabos

A luxury resort on the picturesque coast of Baja California in Mexico, [Viceroy Los Cabos](#) was recently recognized as the Number One Resort in Western Mexico and the Number 2 Best Resort in the World by Condé Nast Traveler in its 31st annual Readers' Choice Awards. With InnSpire's Digital Guest Journey, guests can interact with the hotel using their own portable devices, allowing them to stream their own content and utilize the technology to order products and services from wherever they are. The mobile platform aspect of the new service will be particularly beneficial for guests wishing to order from any of the pool areas and new rooftop bar, which is particularly renowned for its spectacular panoramic views.

?We're so pleased to announce our partnership with Viceroy Los Cabos. It's unquestionably one of the most beautiful hotels in the world, and we're delighted to provide guests with superior technological advancements that will make their stay even more memorable.?

Dominic Locascio, VP Sales, Americas, InnSpire

Furthermore, InnSpire, in cooperation with Volara, has added voice control to the rooms, enabling guests to give commands to control the TV, order room service, and even get updates and information about hotel services. Voice control has finally reached the level where it really works and helps make our daily lives easier. So come check in and check it out!



About Viceroy Los Cabos

Located in the heart of San Jose del Cabo in Mexico, Viceroy Los Cabos is the 15th addition to the award-winning Viceroy Hotel Group's luxury portfolio of breathtaking properties worldwide. Facing the Sea of Cortez, the hotel is surrounded by water and offers views that can only be described as breathtaking. Floor-to-ceiling windows, a myriad of restaurants showcasing delicious local dishes, and a state-of-the-art fitness center are just a few of the unique aspects this magnificent hotel has to offer.

